

## HEALTH CONSUMER COUNCIL

## Meeting – November 2020

Keys Topics:

- Consumer Engagement Quality and Safety Marker;
- Housing Shortage in Tauranga;
- HQS zoom hui;
- Council membership;
- Member group participation.

A zoom meeting facilitated by the Kaewhakataere Takawaenga a Hāpori (Person Centred Experience Lead) was held to discuss the Consumer Engagement Quality and Safety Marker with HCC members. For more information click <u>https://www.hqsc.govt.nz/our-programmes/partners-in-care/consumer-engagement-qsm/</u>

The DHB has met with the Tauranga City Council regarding the current housing shortage. It is recognised as being an ongoing issue but there is a 10-year plan to address the issue.

The HCC Chair attended Health Quality and Safety Commission hui via zoom with representatives from other Health Consumer Councils across New Zealand. A webinar was shared at hui which was regarded as a useful resource for Consumer Councils.

Diversity of Council membership was discussed together with upcoming nomination procedures for the positions of chairperson and deputy chairperson.

Prostate Cancer – An informative presentation from a medical cannabis company was share with council members.

Papamoa Link Facebook Page - Interesting feedback can be viewed on current community issues.