



Health Consumer Council Agenda

Date: Wednesday 8 July 2020 Time: 10.30-1.00pm

Venue: BOPDHB Education Centre Kawakawa Room, 889 Cameron Road

Attendees: Sue Horne, John Powell, Florence Trout, Lisa Murphy, Rosalie Crawford, Tessa Mackenzie, Theresa Ngamoki, Grant Ngatai, Terehia Biddle, Adrienne von Tunzelmann, Tim Antric, Averil Boon, Jerome Ng, Maria Moller,

Item No	Item	Paper	Who	Action
1	<p>Opening of Meeting:</p> <p>Karakia:</p> <p>Apologies:</p> <p>Conflict of interest</p>			
2	Presentations:			
3	Minutes of Meeting: 10.06.2020 to be confirmed			
4	<p>Matters Arising :</p> <p>4.1) Orthopaedic Transformation Project questions for further discussion</p> <p>4.2) Consumer Engagement guidelines – included in TOR review process. (Refer to discussion)</p>		All	
5	Correspondence:			
6	<p>For Discussion:</p> <p>6.1) Chairperson report</p> <p>6.2) TOR review sub group</p> <p>6.3) Training module feedback “Engaging Effectively with Maori”</p> <p>6.4) Planning for audit 2021 and possible HCC involvement</p>		<p>Sue</p> <p>Adrienne, Lisa, Terehia, Grant, Tim</p> <p>HCC members who have attended to date</p> <p>Andrea Bloxham scope of audit.</p>	
7	Patient Experience:			
8	<p>Reports of participation in other groups – DHB, community.</p> <p>8.1 CGC</p> <p>8.2 Runanga</p> <p>8.3 Other</p>			
9	<p>General Business:</p> <p>9.1) Report on Zoom hui with HQSC</p> <p>9.2) Meeting dates, times, venues, formats for future hui</p> <p>9.3) Secretariat information</p>		<p>Sue</p> <p>HCC</p> <p>Maria / Sue</p>	

10	Karakia: Close Meeting: Next Meeting: Wednesday 12th August 2020 Venue : BOPDHB Education Centre Kawakawa Room,889 Cameron Road			

Health Consumer Council Matters Arising 2020

No	Item	Who

BOPDHBHCC Chairperson Report July 2020

To the Health Consumer Council Members.

It will be good to have a face to face meeting this month. Our Zoom meetings worked pretty well in terms of maintaining committee engagement and for working through what needed to be arranged to progress our TOR review. This format could be a useful option for us to consider for future meetings and communication.

Our TOR review sub group has worked very hard behind the scenes to commence shaping our revised TOR, incorporating the ideas and perspectives contributed by HCC members.

I'm looking forward to sharing some perspectives from other consumer councils having taken part in a ZOOM meeting hosted by Chris Walsh from HQSC last week. It was a very interesting experience and raised a number of queries and questions amongst all of us who participated. This was the first of what are likely to be regular meetings via Zoom.

I have also had a meeting with Maria Moller who is taking over the secretariat duties as from this July meeting, to discuss our ways of working together. Thanks to Tim and Pritika who also sat in and assisted in the discussion. I have noted a space for us to introduce ourselves to Maria on our agenda.

A reminder that with our meeting being in the Kawakawa Room at the Education Centre, parking may be available in the CEO park as long as it is not designated to hospital staff.

Sue Horne
Chairperson
BOPHCC