

# Agenda

## Health Consumer Council

Venue: Tawa Room, Education Centre

Date and Time: Wednesday 10 April 2019 at 10:30am – 1:00pm

Item No.	Item	Page
1	<b>Apologies</b> : Florence Trout ,Tessa Mackenzie, Theresa Ngamoki, Mere Pomana, Rosalie Crawford, Julia Genet, Hazel Hape	
2	<b>Presentation</b> – Patient feedback system(10-15 mins)	Averil
3	<b>Minutes of Meeting</b> - 13.03.19	2-3
4	<b>Matters Arising</b>	
5	<b>Papers for Decision</b> 5.1 Subgroup reviewing key documents 5.2 Out of hours GP service Papamoa 5.3 “Green Team”	Taz Rosalie Lisa
6	<b>For Discussion</b> 6.1 Progress with Communications Plan (report re meeting with Comms team) 6.2 Progress re Work Plans, / priorities 6.3 Connex training 6.4 TOR (membership and related matters ) 6.5 Improving Maori health over the next decade meetings 6.6 SLM (System Level Measures) Patient Experience Working Group.	Adrienne Tessa Averil John
7	<b>Papers for Noting</b> - Nil	
8	<b>General Business</b> 8.1 Progress with “getting to know each other” workshop 8.2 The word “Discharge” 8.3 Updated contact details 8.4 Update interests records	
9	<b>Next Meeting</b> - Wednesday 08 May 2019	